[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

Intentionally Blank

Compliance Assessments Open

Case ID	Instrument	Company	Description	Opened	Length	Previous Step	Current Step	Next Step	Lead Case Officer
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Compliance Assessments Open

Case ID	Instrument	Company	Description	Opened	Length	Previous Step	Current Step	Next Step	Lead Case Officer
[redacted]		[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Compliance Assessments Open

Case ID	Instrument	Company	Description	Opened	Length	Previous Step	Current Step	Next Step	Lead Case Officer
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Investigations Pending / Open

Investigation #	Instrument	Company	Description	Opened	KPI Length (months)	Previous Step	Current Step	Next Step
[redacted]	Emergency Call Service Determination 2019	TELSTRA LIMITED	On 8/7/26, Testra experienced an intermittent outage due to a partial failure related to an issue with 2 of 3 NTP servers which impacted mobile voice, sms and data. 000 calls may have been affected - potential non compliance with Outages Standard and ECSD	08/07/26	0.1	Compliance assessment opened and closed 8 July 2026. Investigation opened 8 July 2026.	[redacted]	[redacted]

Lead Case Officer [redacted]

Investigations Pending / Open

Investigation #	Instrument	Company	Description	Opened	KPI Length (months)	Previous Step	Current Step	Next Step
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Lead Case Officer [redacted]

Investigations Pending / Open

Investigation #	Instrument	Company	Description	Opened	KPI Length (months)	Previous Step	Current Step	Next Step
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Lead Case Officer [redacted]

Investigations Pending / Open

Investigation #	Instrument	Company	Description	Opened	KPI Length (months)	Previous Step	Current Step	Next Step
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
Lead Case Officer	[redacted]							
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
Lead Case Officer	[redacted]							
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
Lead Case Officer	[redacted]							

Investigations Pending / Open

Investigation #	Instrument	Company	Description	Opened	KPI Length (months)	Previous Step	Current Step	Next Step
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Investigations Pending / Open

Investigation #	Instrument	Company	Description	Opened	KPI Length (months)	Previous Step	Current Step	Next Step
						[redacted]		
						[redacted]		

Lead Case Officer [redacted]

Investigations Closed (within the last month) / Closed with enforcement action outstanding / Or enforcement action finalised in last month

Investigation Number	Company	Description	Opened	Closed	KPI Length	Finding	Action
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Lead Case Officer [redacted]

Instrument [redacted]

Previous Step	Current Step	Next Step
[redacted]	[redacted]	[redacted]
[redacted]		
[redacted]		

Enforcement Actions (if relevant)

Start End IN Amt Due Paid

Investigations Closed (within the last month) / Closed with enforcement action outstanding / Or enforcement action finalised in last month

Investigation Number	Company	Description	Opened	Closed	KPI Length	Finding	Action
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Lead Case Officer [redacted]

Instrument [redacted]

Previous Step	Current Step	Next Step
[redacted]	[redacted]	

Enforcement Actions (if relevant)

Start | End | IN Amt | Due | Paid

Compliance assessments closed in period (10/06/2026 to 9/07/2026)

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Company	Lead Case Officer	Case ID	Case Description	Closed	Outcome	Instrument(s)
[redacted]						
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]						
TELSTRA LIMITED	[redacted]	[redacted]	On 8/7/26, Testra experienced an intermittent outage due to a partial failure related to an issue with 2 of 3 NTP servers which impacted mobile voice, sms and data. 000 calls may have been affected - potential non compliance with Outages Standard and ECSD	08/07/26	Investigation	Emergency Call Service Determination 2019